

A Wide Range of Telecare Services

To provide even greater protection against personal and home risks, the Lifeline Home Pendant Alarm can be used in conjunction with a variety of telecare sensors for use around the home.

Telecare Options

In addition to your Telecare alarm, we can also supply and install a range of sensors and other equipment which will work with your Telecare alarm to create a complete personal and home reassurance system.



Fall Detector

This handy device detects if you have had a serious fall and automatically sends an alarm call to our Monitoring and Response Centre so that assistance can be provided.



Flood Detector

This neat and unobtrusive sensor provides an early warning by alerting our Monitoring and Response Centre if there is a possible flood in your home. Place it by the bath, shower or sink for constant peace of mind.



Smoke Detector

This detector provides additional protection by raising an instant alarm call to our Monitoring and Response Centre if smoke is detected in your home. It is quick and easy to install with no wiring necessary.



Movement Detector

This sensor can be used to detect movement in your home and can raise the alarm to our Monitoring and Response Centre where we can listen in to verify and record the presence of an intruder. This sensor can also be used to alert us if you are inactive for a prolonged period of time.



Bogus Caller Button

We can install an additional alarm button at your front door. If you are unsure about a visitor to your home, you can press the button to talk to one of the operators at our Monitoring and Response Centre.



Carbon Monoxide Detector

This detector provides protection by alerting our Monitoring and Response Centre if there are dangerous levels of carbon monoxide within your home, allowing swift action to be taken.



Temperature Extremes Sensor

This sensor provides advance alerts to our Monitoring and Response Centre of extreme household temperatures - hot or cold - which could lead to unhealthy living conditions. It also provides advance warnings of fire hazards

as, unlike smoke detectors, it can be situated in smoke rich environments such as kitchens.



Keysafe™

Once a Keysafe™ has been fitted and a key safely stored inside, the detail of its location and code can be held securely at our Monitoring and Response Centre. These details will only be given

to an authorised person if an emergency occurs. They can then use the key to enter your property and provide you with immediate care and assistance. Keysafe™ not only reduces the time taken to enter your home in an emergency, but avoids having to use the Police to force entry which can be expensive.

For information and costs on all our additional Telecare and Rapid Response & Monitoring services please call 0845 026 7944 or drop into the One Stop Care Shop, 77 High Street, Cheltenham.

All services are payable monthly in advance.

Live Well at Home

Caring for you

Live Well at Home

77 High Street, Cheltenham GL50 1DU

For care services please call 0845 026 7944

info@livewellathome.co.uk www.livewellathome.co.uk

Services provided throughout Gloucestershire and Worcestershire



Live well at Home is the trading name of Independent Home Life Services Ltd



PREVENT, PROTECT & CARE

An extensive range of preventative care services for complete peace of mind.



Live Well at Home

Caring for you

PREVENT, PROTECT & CARE

Services
start at just
£3.00
a week

An extensive range of preventative care services for complete peace of mind.

Live Well at Home's range of preventative care services provide protection and support to people who may not need or want carers in their own home, but are looking for the security of knowing that help is on hand, when needed, day or night.

The services are quick and easy to install, completely non-intrusive and give total peace of mind.

Our Prevent Protect & Care services start at just £3.00 a week.



Advice Service

One of our trained Assessors will visit you at home to advise on the type of service that could help make living at home that little bit easier and help to maintain your independence. We also offer 6 monthly visits to ensure all your needs are being met as time progresses.

COST: FREE of charge

To apply for a visit simply call **0845 026 7944** or complete an application form in our One Stop Care Shop.

Lifeline Home Alarm Pendant

A simple, easy to use personal help alarm. A base unit is connected to your telephone line and a small pendant is worn around the neck or wrist. The base unit is linked to a nearby monitoring centre. As soon as you press the



button on the alarm, the monitoring centre will speak to you via the base unit to ascertain the nature of the problem. The monitoring centre will then notify specified friends, relatives or the emergency services to come to your aid and then follow up to ensure the appropriate response has been made.

COST: £4.00 per week ex VAT (£4.80 per week if you are not VAT exempt)
Plus one off installation fee of £30 ex VAT (£36 if you are not VAT exempt)

To subscribe simply call **0845 026 7944** or complete an application form in our One Stop Care Shop.

Home Alarm Pendant & Rapid Response

The same service as the Home Alarm Pendant specified above, but with the added support of a guaranteed response from a trained care worker. Ideal for people who may not have relatives living close by or who would rather be responded to by a carer able to assist with a fall than by the emergency services. All Rapid Responders are employed by Live Well at Home, have been CRB checked and have been trained in moving and handling and emergency first aid.



COST: Rapid Response £7 a week*
Rapid Response & Home Alarm Pendant £11.00 per week ex VAT (£11.80 per week if you are not VAT exempt)

To subscribe simply call **0845 026 7944** or complete an application form in our One Stop Care Shop.

*Rapid Response call out fee is £25 for the first hour dropping to £16 for subsequent hours.

Welfare Check Call

A discreet, non-intrusive telephone call which checks on a person's well being.

Welfare Check Call telephones you up to 4 times per day and all that's required in return, is a simple button press to confirm that all is well.

If a response is received the system will know you are safe and well. If a response is not received, the system waits an agreed amount of time before trying again. If this subsequent call is also not responded to, the system phones up to six relatives or carers to alert them that further attention may be required.

Combine this with the Rapid Response Service and we will ensure a fully trained, CRB checked care worker is sent to assist within 20 minutes. Or you could include the services of our monitoring centre for an additional weekly fee.

Welfare Check Call can also be used as a wake up call, a reminder to take medication, as a Night Safety Precaution to remind you to lock up at night or as a general Personal Reminder service to help you remember doctor/dental appointments, collect prescriptions, to walk the dog, meal times, in fact anything that you might need reminding to do!

COST: Welfare Check Call £3.00 a week ex VAT
(£3.60 per week if you are not VAT exempt)
Welfare Check Call & Rapid Response £10.00 a week ex VAT
(£10.60 a week if you are not VAT exempt)

To subscribe simply call **0845 026 7944** or sign up in our One Stop Care Shop.

